

Sound financial governance in local communities and efficient collaboration between central and local administrations

The contribution of IT



### Who we are





The common IT solution provider of all local authorities in Luxembourg, except the capital

Database, Web & IT Services

Taylor-made solutions for communal professionals

Management tools









# Challenges



### Efficient use of public funds

Do more with less

#### **Efficient public administration**

Lean cooperation between central and local levels



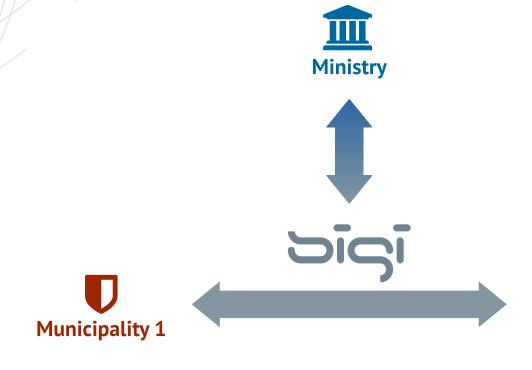






# **Dual approach**











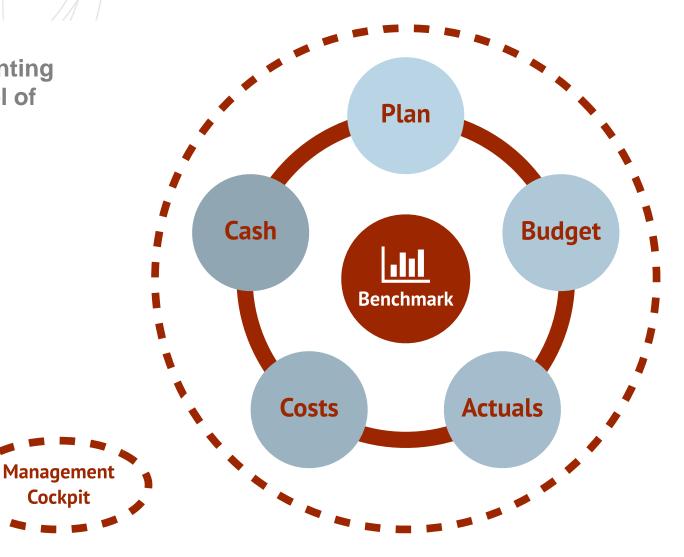




### **Horizontal action**



**Implementing** the wheel of finance





Cockpit







### Focus on management & benchmark



Real time access to local KPIs and detailed figures for every municipal official at any moment and at any place

Real time access to consolidated figures covering all or part of the member municipalities at any moment and at any place

Real time access to benchmark figures for every municipal official at any moment and at any place









### **Vertical action – SIGI Hub**



Central Administration



# HUB Sigi

Municipal sector





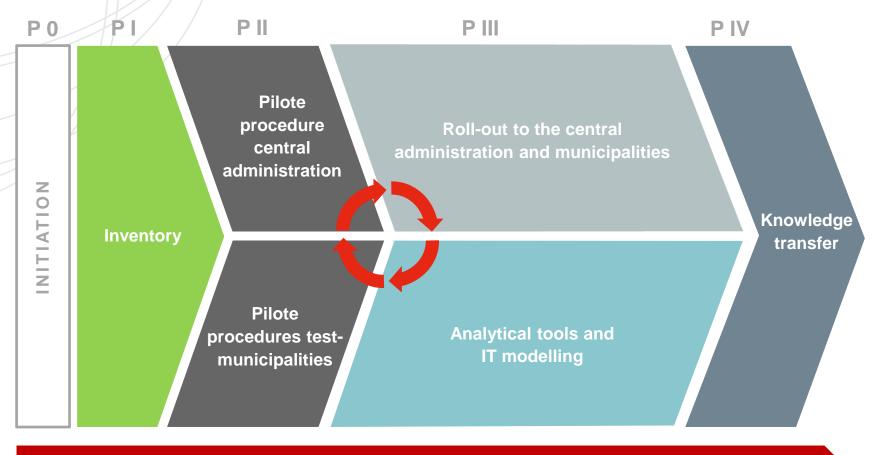






# Vertical action – Project approach





#### **PROJECT MANAGEMENT**









### **Vertical action - Achievements**



Real time channelling of information between central administration and local municipalities and vice-versa: everybody works on the same data

Paperless management and payment of subsidies

Management cockpit and benchmark

Enhanced implementation of central policies and processes

Lean process organisation

Speed

Transparency









# **Vertical action - Examples**



#### National child care organization

Operational and financial management system involving the Ministry of Education, local authorities and partners as well as children and parents

#### Social offices

Extensive IT services integrated with the requirements of the profession combining the needs of the Ministry, the local authorities and the social offices









# **Vertical action - Examples**



#### **SPORTS**

#### **Taylor made solution covering**

the information, controlling, benchmark and planning requirements of the Ministry and of the local communities

the operational requirements to handle subsidy requests, verifications and payments









### **Lessons Learned**



Knowledge and understanding of the clients business is a pre-requisite

In-house support and motivation is key

On-site presence and personalized support is necessary for a successful roll-out

Optimized process organisation
is a key contribution of IT to
efficient public administration and efficient use of funds











# **Appendices**



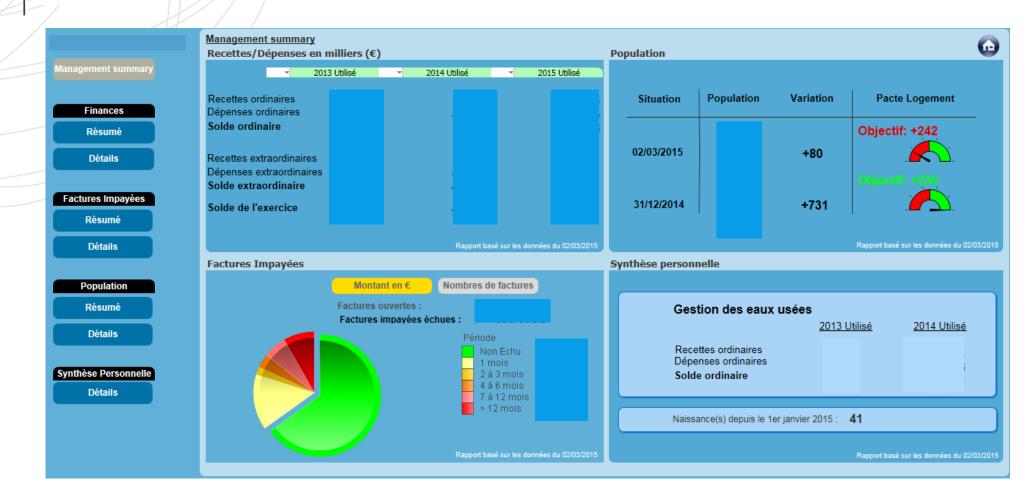






# Management cockpit







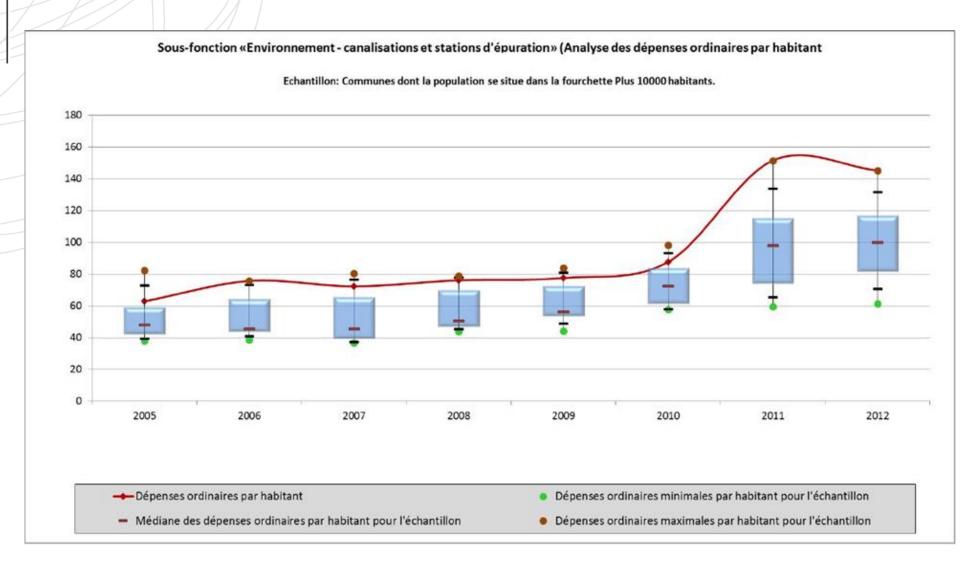






### **Benchmark**









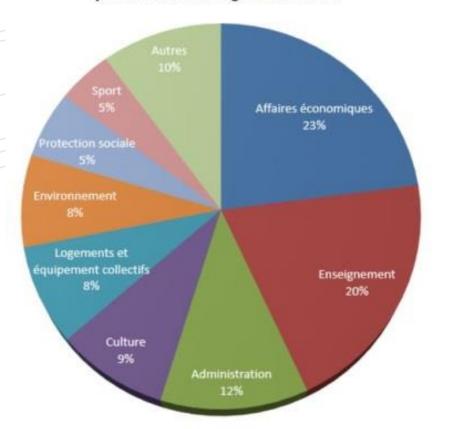




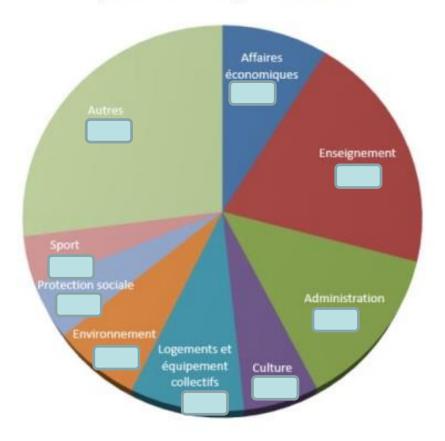
### **Benchmark**



#### Dépenses ordinaires par fonctions budgétaires 2012



#### Dépenses ordinaires NATIONAL par fonctions budgétaires 2012











# Dashboard municipal buildings







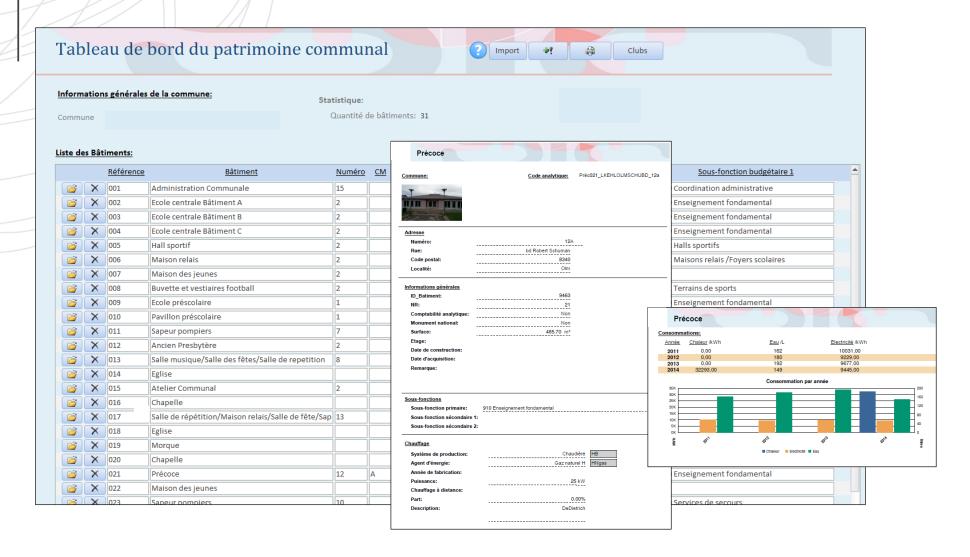






# Dashboard municipal buildings





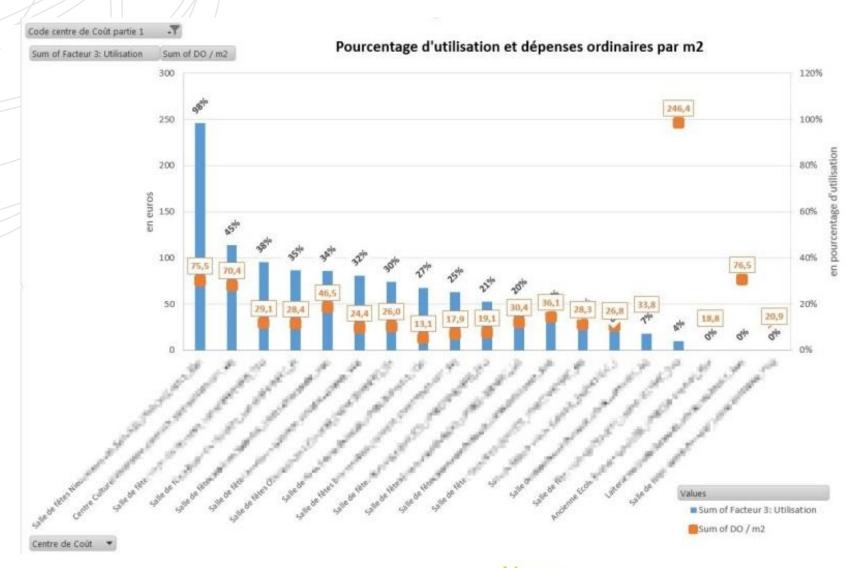






















#### SUIVI ANALYTIQUE PAR CENTRE DE COÛT ANALYTIQUE 2 (sélection et direct / indirect)

Données Gescom du 5 déc. 14

SOUS-FONCTION BENIF	831	7
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Sum of MONTANT COMPTE	Column Labels 💌		
Row Labels	DIRECT	INDIRECT	<b>Grand Total</b>
⊟Salle de fête A	5 072,65	4 027,25	9 099,90
Salles des fêtes : Entretien et réparation des bâtiments	4 656,57		4 656,57
Salles des fêtes : Fournitures d'entretien sur biens immobiliers	416,08		416,08
Ateliers : Achat de Carburants		148,34	148,34
Ateliers : Achat de Lubrifiants		10,08	10,08
Ateliers : Fournitures d'entretien sur matériel roulant		138,57	138,57
Ateliers : Fournitures d'entretien sur biens immobiliers		100,50	100,50
Ateliers : Vêtements professionnels		14,08	14,08
Ateliers : Autres matières et fournitures non stockées		228,41	228,41
Ateliers : Entretien et réparations des bâtiments		90,11	90,11
Ateliers : Entretien et réparations du matériel roulant		121,42	121,42
Ateliers : Assurances sur véhicules		41,52	41,52
Ateliers : Rémunération des Ouvriers		2 690,83	2 690,83
Ateliers : Charges patronales des Ouvriers		443,39	443,39

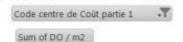




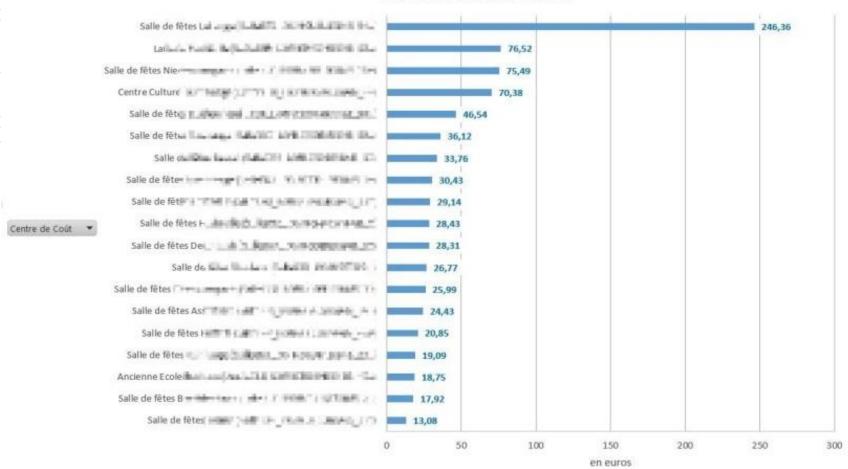








#### Dépenses ordinaires par m2



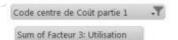




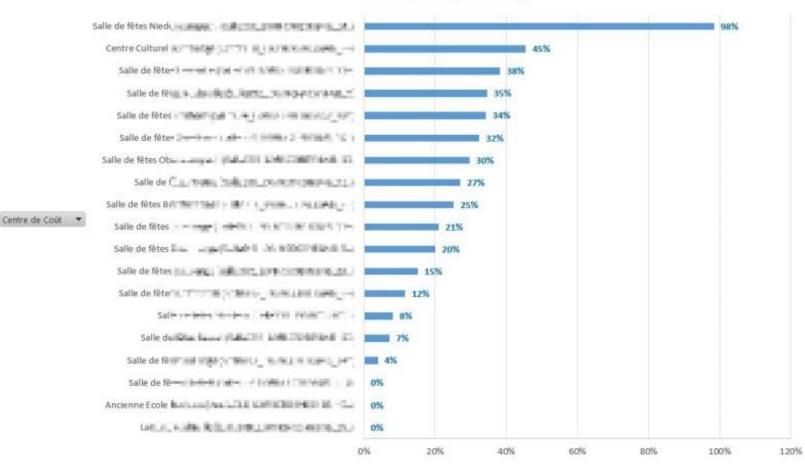








#### Utilisation en pourcentage











### **Child service vouchers**















